

Tenants' Rights and Responsibilities

RIGHTS

1. Receive urgent repairs immediately from agent/landlord



Water leaks/problem

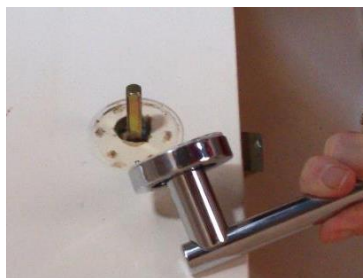


Electricity problem



Gas problem

2. Get general/non-urgent maintenance work done in reasonable time



3. Get repairs costs paid by agent/landlord when it is not your fault





4. Get bond returned fully when house is in good condition



5. Get free help when you have problems with real estate agent

Legal Aid ACT

Tenancy Advice Service ACT
(Division of Legal Aid ACT)

1300 402 512

Mon-Thur 8.30am – 7pm

Friday 8.30am – 5pm

6. Get help from ACT Civil and Administrative Tribunal (ACAT) if others cannot help



Call (02) 6207 1740 or
call TIS 131450 if you
need an interpreter to
call ACAT

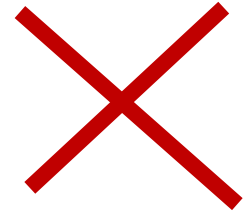
RESPONSIBILITIES

1. Pay rent on time





2. Keep the property clean



3. Maintain the house



4. Ask permission to real estate agent/owner before making changes to the house



5. Ask for repairs in writing



6. Tell real estate agent/owner 28 days before moving out (at the end of lease)



7. Be a good neighbour

